



California Access to Recovery Effort Monthly Update

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866.350.8773

Automated TMAC Assessment Score Sheet

In a few weeks, outpatient treatment providers will be able to access an automated TMAC Progress Assessment Tool on the Voucher Management System (VMS). Providers will record the scores for substance abuse, risk, and protective factors for every TMAC progress assessment conducted with a client. Since California is the first state to implement this protocol with adolescents, it will be important to collect this data to track outcomes for this evidence-based protocol. You will still be required to keep a hard copy of the TMAC Progress Assessment, Counselor Version in the client's file that includes your TMAC session notes.

If you have any questions regarding this automated tool, please contact Jeanne Smith at jsmith@adp.ca.gov or 916.324.6526.

Are Your Clients' GPRAs Due?

The 6-month follow-up GPRA interview "window" is between 5 and 8 months after the client's intake date. If you have clients who were admitted to CARE five months ago (January or early February 2009), the follow-up GPRA interview window is now open!

We strongly urge you do the 6-month GPRA interview as early as allowable, for a variety of reasons:

- Clients are more likely to be in services and/or will be easier to locate;
- Client caps will be partially dependent upon GPRA compliance;
- Extensions on a continuing care or recovery management voucher require completion of the 6-month GPRA;
- We anticipate applying for a third Access to Recovery (CARE) grant, and need to have a high GPRA compliance rate to be competitive.

Client Customer Satisfaction Survey

In the coming weeks, a customer satisfaction survey will be mailed to CARE clients who signed the *Customer Satisfaction Survey Consent Form* at the time of their assessment. This survey will ask several questions regarding their overall satisfaction with the services they received and other questions such as whether they were given an opportunity to select a provider of their choice. This survey is confidential and names will not be collected. If you have any questions about this survey, please contact Jeanne Smith.

Clients Served & Funds Redeemed (as of 6/30/09)

Total clients served: 4,104 (900 were meth clients)

Total funds redeemed/billed: \$5,841,671 (\$1,640,149 was for meth clients)

Provider Evaluations

During the month of July, CARE staff will be reviewing provider performance for the period January 26 - June 2009. These evaluations will be based on discharge GPRC compliance, average time in services, site visit reports, billings, and compliance with policies and procedures. Some providers are doing a great job with the changes that were implemented in January 2009, and as a result, their client limits may be increased. There are providers who will continue to receive 10 clients over the next 6-month period and some providers may receive reduced client limits or be suspended or removed from the CARE network of providers due to poor performance or non-compliance.

Provider Summaries

In addition to the provider evaluations, CARE staff will create and distribute individual provider summaries with outlining collected data such as clients served, services provided, voucher funds redeemed, GPRC compliance, and preliminary client outcome data. These summaries will give providers a snapshot look at their work in the CARE program. Look for these summaries to be distributed over the next couple of months.

Webinar - Recovery Support Services for Methamphetamine Using Clients

The Substance Abuse and Mental Health Services Administration (SAMHSA) is providing a prerecorded webinar titled "Recovery Support Services for Methamphetamine-Using Clients". This will be a panel discussion among three different types of recovery support service (RSS) providers, including a faith-based program, a family support program, and a prisoner re-entry and job training program. The webinar provides useful information about using RSS to help methamphetamine-using clients sustain the gains made in treatment. There will be an opportunity to provide your feedback by completing an evaluation at the end of the session. We highly recommend this training for recovery support providers.

To access this webinar, please click on this link (if the link does not work, copy-and-paste the URL into your browser):

<http://altarum.na3.acrobat.com/p90611854/>

Technical Requirements

1. This is a multimedia recording, so you will first need to make sure you have a sound card and speakers (or headphones).
2. An up-to-date version of Adobe Flash Player. To download the latest version for free, visit the Adobe Flash Player Download Center at: <http://get.adobe.com/flashplayer/>

**We want
your
success
stories!**

Please forward to ADP with the Client Consent Form located on the CARE website under "Provider Info".