



# California Access to Recovery Effort Monthly Update

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### Contact Us:

[www.california-cares4youth.com](http://www.california-cares4youth.com)

### CARE Call Center:

866.350.8773

## Life:WIRE Implementation

Next month, ADP will be adding Life:WIRE services to outpatient treatment and recovery support vouchers. **In order to utilize this service, providers should attend one of the trainings next week**, scheduled from 9am to 12:00 pm, as follows:

- Mon. April 19: Tehama Co. Dept. of Ed., 1135 Lincoln St., Red Bluff
- Tue. April 20: ADP, 1700 K Street, Sacramento
- Wed. April 21: NCADD, 4626 N. Grand Avenue, Covina

Life:WIRE uses a web-based platform to send pre-programmed text messages to clients, and continuously updates a database which can be used to monitor and analyze responses. Messages can be used to remind clients of their appointment times, ask questions to evaluate client progress and status, and motivate and reinforce positive behaviors.

If you were not able to view the Life:WIRE webinar held April 5, 2010, click here <http://altarum.na3.acrobat.com/p16402036/> for the recorded session to see how this service will work in the CARE program.

## Status of SAMHSA-Mandated Targets

- Client target to date: 5,498;  
Actual clients served: 5,509, 100.2% of target.
- Voucher funds budgeted to date: \$10,696,200;  
Actual funds redeemed: \$8,116,190, 76% of target.
- GPRA six-month interview target: 80% of clients served;  
Actual GPRA compliance rate: 52.9%.

## SAMHSA Site Visit

In March 2010, our SAMHSA ATR project officer, Dr. Linda Fulton, visited California to monitor our grant progress. Dr. Fulton appreciated meeting CARE providers and praised the commitment and passion you bring to serving adolescents. She found that, as a result of her visit, she has a better understanding of how we are truly making a difference in the lives of those who seek ATR/CARE services. Thank you to the providers who welcomed her at their programs (Chemical Dependency Center, Right Road Recovery, Shasta Options, SBAC, Panacea, and Alternative Options).

## Provider Reimbursement Delays

Provider billings for CARE services are now being processed on a bi-weekly schedule using an automated, paperless system. Theoretically, this change will ensure you receive reimbursements very quickly. However, any inaccurate information and/or unauthorized billings from even one provider that must be corrected delay the entire payment file and all other providers' reimbursements.

**ASSESSORS:** It is critical that you enter accurate data on the clients you enroll. An inaccurate zip code or a misspelled city name will be rejected by the State Controller's Office's automatic auditing system, as will billings for any client whose address is not within the five target counties. Please verify the accuracy of the address given to you by the client before entering it in the VMS.

**SERVICE PROVIDERS:** Please ensure that all billings entered in the VMS meet CARE requirements and are allowable for your organization. In addition, remember that the duly-authorized representative for the organization must release billings or they will sit in your "hold" account indefinitely.

**We want  
your  
success  
stories!**

Please forward to ADP with the Client Consent Form located on the CARE website under "Provider Info".

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## Monthly Conference Calls

ADP will start holding monthly conference calls open to anyone who wishes to call in and discuss issues with other CARE providers and ADP staff. These will be voluntary calls for you to ask questions, provide feedback, and raise concerns. There will be no formal agenda—it will be entirely provider-driven.

The first call will be held in early May 2010. We will send out an email in a few weeks with the exact date, time and call-in information.